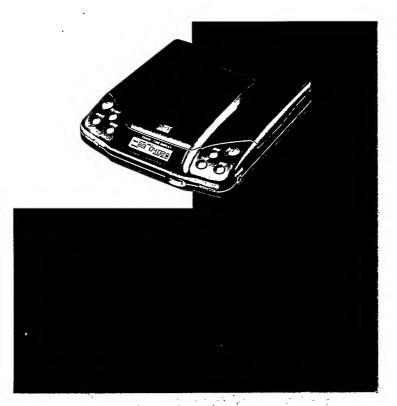
# **PHILIPS**

AZ 6826 Portable Compact Disc Player





# INDEX

# **Deutschland**

Hiermit wird bescheinigt, daß dieses Gerät in Übereinstimmung mit den Bestimmungen der Amtsblattverfügung 1046/1984 funk-entstört ist. Der Deutschen Bundespost wurde das Inverkehrbringen dieses Gerätes angezeigt und die Berechtigung zur Uberprüfung der Serie auf Einhaltung der Bestimmungen eingeräumt.

# OK) Danmark

Typeskiltet findes på undersiden af apparaten.

Dette produkt overholder kravene til radio-interferens af Europæisk Fællesskab.

Advarsel: Usynlig laserudstråling ved åbning når sikkerhetsafbrydere er ude af funktion. Undgå udsættelse for stråling.

# Norge Norge

Typeskilt finnes på apparatens underside.

# 

NOM

Es necesario que lea cuidadosamente su instructivo de manejo.

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# (AUS) Australia

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# NZ New Zealand

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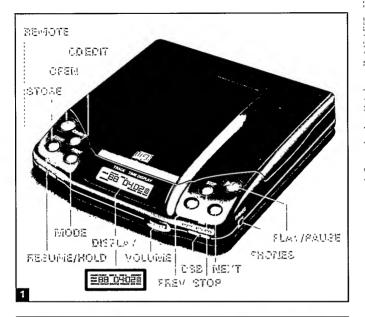
F Français page 16 F

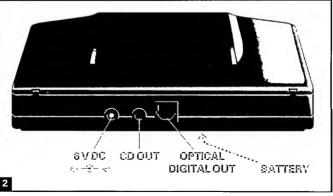
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CLASS 1 LASER PRODUCT





# CONTROLS - figs. 1 - 2

REMOTE .....socket for remote control, see 'Accessories' CD EDIT.....during PLAY: to select REMAINING TIME indication in STOP mode: to select the EDIT mode OPEN.....to open the CD compartment STORE.....press to store the displayed track number RESUME/HOLD....in position ON, RESUME is active; if PLAY ▷ is pressed, the CD player will start with the last title played. In the SHUFFLE mode, RESUME is ignored. in position HOLD, the CD player buttons are inoperative (not the remote-control buttons). The RESUME function is also switched on. in position OFF, the RESUME and HOLD functions are switched off. ..press repeatedly until the required function appears in the display. MEMORY can be activated with all modes to play the programmed tracks only. SCAN to play only the first 10 seconds of each title SHUFFLE to play the titles of a CD in a random order SHUFFLE REPEAT to repeat the CD continuously in a random order REPEAT to repeat the CD continuously NORMAL (no display indication) to cancel the SCAN. SHUFFLE and REPEAT modes DISPLAY..... .TRACK the total number of tracks (in the STOP mode) and during PLAY the number of the track being played TIME the total playing time of the CD (in the STOP mode) and during PLAY the elapsed time of that track if the time flashes, PAUSE is activated REMAIN the remaining playing time of the CD or the track DBB (MAX) activated SCAN activated SHUFFLE activated REPEAT activated (repeat the CD) MEMORY the programmed selection (memory) is played HOLD activated (the CD player buttons are inoperative) **RESUME** activated battery condition: good: sufficient: weak: empty: -

# CONTROLS - figs. 1 - 2

VOLUME	volume control. The VOLUME control does not affect the output signal of the CD OUT and OPTICAL DIGITAL OUT sockets.	(B)
M PREVIOUS	<ul> <li>• press briefly to jump to a previous ⋈ track</li> <li>• during PLAY: keep pressed to play fast backwards ⋈</li> </ul>	$\equiv$
DBB	Dynamic Bass Boost - to boost the bass response: NORM (normal) = DBB off (no bass boost) MID = low bass boost MAX = high bass boost The DBB-selector does not affect the output signal of the CD OUT and OPTICAL DIGITAL OUT sockets.	(F)
STOP []	.stop button pressing a second time clears the memory and switches off the CD player	
NEXT	• press briefly to jump to a next ы track • during PLAY: keep pressed to play fast forwards ы	(NE)
PHONES	socket for headphones or mini loudspeakers	
PLAY ⊳/ PAUSE 00	.play and pause button	(E)
6 V DC ♦ -⊙- ♦	socket for external power supply, 6 V DC ♦ -ᢒ- ♦	
CD OUT	OUTfor CD reproduction through your stereo system	
OPTICAL DIGITAL OUT	for CD reproduction through a high-quality stereo system with an optical digital input. For connection, a special optical signal lead, type SBC 1150, is required.	0
BATTERYbattery compartment		
In the case of pov	ver supply via the 6 V DC socket, the display is illuminated.	

The type plate is located on the base of the set.

# **POWER SUPPLY**



#### **BATTERIES**

Open the battery door, move the lever (a) to the left and insert as indicated four (preferably Alkaline) batteries, type R6, UM3 or AA-cells. You may also use rechargeable Nickel-Cadmium batteries, however, the battery indicator is not valid for Nickel-Cadmium batteries...





 Remove the batteries if exhausted or if they are not to be used again for a long period.

The battery supply is switched off when the 6 V DC socket is in use. When changing over to battery supply, pull out the plug from the 6 V DC socket.

# BATTERY INDICATOR 1. 1 2. 3. 4.

The indicator on the display shows the condition of the Alkaline batteries or the rechargeable battery SBC 6408. The battery voltage is respectively good (1.), sufficient (2.), weak (3.) or empty (4., flashing). Replace or recharge weak batteries. When the 'empty' indication (4.) starts flashing, the CD player will shut off. The average playing time using Alkaline batteries is about 6 hours, and using the rechargeable battery SBC 6408 about 2 hours.

### **RECHARGEABLE BATTERY SBC 6408**

Instead of normal batteries, you can use the rechargeable battery SBC 6408.

 Open the battery door, move the lever (A) to the right and insert the battery.

 This battery can be charged in the CD player which is connected to the mains adapter. After approx 5 hours, the battery is fully charged.





The charging progress is indicated by a flashing bar in the battery indicator.

If the CD player is used during charging, the charging time will be longer.

 Prevent the battery from being discharged completely; this would affect its charging capacity and lifetime.

• If the battery is not to be used for a long period, store it fully charged outside the CD player. Batteries, even when not in use, discharge slowly, so recharge the battery every 6 months to prevent it from being discharged completely.

 If the fully charged battery becomes exhausted relatively quickly, it may be worn out and be due for replacement. A new or additional battery is available from your dealer under type number SBC 6408. Do not throw batteries in the bin.

#### **MAINS ADAPTER SBC 6619**

At home, you can use the mains adapter SBC 6619, delivering 6 V/600 mA Direct Current, ♦ -⊙- ♦, plus-pole ♦ to the centre pin.

Whenever convenient, use the mains adapter if you want to conserve battery life.

 First check that the mains voltage of the mains adapter corresponds to your local mains supply. If not, consult your dealer or service organisation. If the adapter is equipped with a voltage selector, set this selector to the local mains voltage.

 Connect the mains adapter to the 6 V DC socket and the wall socket. Remove the mains adapter from the wall socket when the CD player is not in use.





### CONNECTIONS

### **Headphone socket PHONES**

For headphones (or mini loudspeakers) with 3.5 mm plug, see 'Accessories'.

### **REMOTE** socket

· For a remote control unit, see 'Accessories'.

#### CD OUT socket

 For CD reproduction at home through your stereo system (amplifier, receiver, recorder, etc.). Use the signal lead SBC 1059 to connect the socket CD OUT to the input sockets LINE IN, AUX or CD IN of the other set.

Adjust the sound with the controls of the stereo system.
 The VOLUME control and the DBB selector of the CD player do not affect the output signal of the CD OUT socket.



#### **OPTICAL DIGITAL OUT socket**

 For CD reproduction through a high-quality stereo system with the same type of optical socket. Use the signal lead SBC 1150 to connect the socket OPTICAL DIGITAL OUT to the input socket OPTICAL DIGITAL IN of the other set.

Adjust the sound with the controls of the stereo system.
 The VOLUME control and the DBB selector of the CD player do not affect the output signal of the OPTICAL DIGITAL OUT socket.

# **ACCESSORIES**



### **OPTIONAL ACCESSORIES (if not already supplied)**

SBC 1059 signal lead with 3.5 mm stereo plug and two 'cinch' plugs ('Phono').

SBC 1085 signal lead with 3.5 mm stereo plugs at both ends.

SBC 1150 optical signal lead for connection of the OPTICAL DIGITAL OUT socket to a socket of the same type on your stereo system.

SBC 3124 - SBC 3137 - SBC 3172 stereo headphones.

SBC 3206 - SBC 3207 - SBC 3208 mini loudspeaker systems (with amplifier).

SBC 3546 car mounting plate for CD player with extra damping.

SBC 3547 flexible mounting arm to install the mounting plate in the car.

SBC 3557 car accessory kit contains:

Supply cable for power supply from the cigarette lighter socket on your dashboard, with voltage converter from 12 V to 6 V
 Co cassette adapter for CD reproduction through your car radio cassette player, with lead and 3.5 mm stereo plug

SBC 6209 infrared remote control set (transmitter and receiver)

SBC 6211 wire remote control with PLAY, STOP and PREVIOUS/NEXT.

SBC 6408 rechargeable battery.







# **IN-CAR USE**

### **IN-CAR USE**

 Find a good and safe place for the CD player, on a horizontal, vibration-free and stable surface where it is not dangerous or in the way of the driver or passengers, see also 'Accessories'.

Avoid excessive heat from the car heating or from direct sunshine, e.g. when
parking in the sun and avoid moisture, dust and dirt.

#### Supply from the cigarette lighter socket

Use the voltage converter from the accessory kit SBC 3557 Mk. II for power supply from the cigarette lighter socket (only for a 12 V car battery, negative grounding). The converter delivers 6 V/500 mA Direct Current, ♦ → ♦ plus-pole ♦ to the centre pin



. First connect the DC-plug to the 6 V DC socket.

Then insert the voltage converter into the cigarette-lighter socket. If necessary, clean the cigarette-lighter socket to obtain a good electrical contact.

 Remove the converter from the cigarette-lighter socket when the CD player is not in use and also when listening to the car radio.

#### Car radio connection

 If your car radio is provided with a LINE IN socket, preferably connect this LINE IN socket with the CD OUT socket of the CD player using the signal lead SBC 1085.



 For a car radio/cassette player without LINE IN socket, you can use the cassette adapter from the accessory kit SBC 3557 Mk. II as follows:

· Turn down the volume of your car radio cassette-player.

- Connect the cassette-adapter plug to the socket CD OUT of the CD player.
- Switch off the autoreverse function (if present) of the car cassette player.
- Slide the cassette carefully into the car radio cassette player.
- Start the CD player and adjust the sound with the car radio controls.
- To remove the cassette, press the eject button of the cassette player.

#### RESUME

If you switch off the car ignition, the CD player is also switched off. If RESUME was switched on, and you switch on the ignition again, the CD player will start with the last title played as soon as you press PLAY ▷. Note that RESUME will operate only if the rechargeable battery is inserted.



# **PLAYING A CD**



#### **PLAYING A CD**

- Ensure that the HOLD function is switched off, otherwise the CD player buttons will not operate.
- · Connect headphones to the PHONES socket.
- · Press OPEN to open the CD cover.
- Insert the CD, printed side facing up) and close the cover. The CD player starts and scans the contents list of the disc. JI5C appears and then the number of tracks and the total playing time of the CD. After that, the CD player stops.



If no CD is inserted, no dISC appears.

- Adjust the volume using the VOLUME control and the bass response using the DBB selector.
- Start playback by pressing PLAY D.

As soon as playback starts, the display shows the corresponding track number and the elapsed playing time of that track, see also chapter 'ELAPSED/REMAIN-ING TIME'.

- For brief interruptions, press PAUSE 11, the time indication flashes. To continue playback, press PLAY D/PAUSE 11 again.
- To stop playback, press STOP D. The display will show the total playing time and the total number of tracks present on the CD.
- The CD player also goes to position STOP:
- when the end of the CD is reached:
- when the CD cover is opened:
- if the batteries run down or if the power supply is interrupted in another way.
- Open the CD cover only if the CD player is in STOP position.
- To switch off the CD player immediately, press STOP a second time.
- In the STOP position, the CD player automatically shuts down 15 seconds after the last command. Press PLAY ▷ to reactivate the CD player.

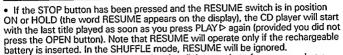
When using an external power supply via the 6 V DC socket, the CD player enters the standby mode 15 seconds after the last command (30 seconds in the EDIT mode) and the illumination extinguishes. To reactivate, press PLAY on the CD player (or any button on the wire remote control for longer than 3 seconds).

#### Remarks

- If the batteries are exhausted, the CD player will not function normally, e.g. it will not start. Replace the batteries or use the mains adapter.
- If after pressing PLAYD, no dISC appears and the CD player shuts down after a few seconds, this means that the CD player cannot read the CD. Possible causes are:
  - you inserted the CD upside down;
  - the CD is badly scratched or dirty, see 'Maintenance';
  - the lens (x) is steamed up, see 'Maintenance';
  - the batteries are exhausted.

# RESUME / HOLD

### RESUME/HOLD



 If the CD player is connected to the cigar lighter socket of your car and you switched off the car ignition while RESUME is switched on, the CD player will start with the last title played as soon as you switch on the ignition again and press PLAY D. Note that RESUME will operate only if the rechargeable battery is

inserted.

 When carrying the player with you, you can slide the RESUME/HOLD switch to HOLD. The word HOLD appears on the display. The CD player buttons are then inoperative (not the remote control buttons). The playing of a CD will now not be interrupted when a button is accidentally touched. In position HOLD, RESUME is switched on as well.

### PREVIOUS/NEXT

#### 1. Go to the next or previous track Press briefly (less than 0.5 second)

a. During PLAY:

NEXT - go to the next title

You can jump to the next title by briefly pressing NEXT once.

If you want to skip more than one track, then briefly press NEXT more than once until the display shows the desired track number.

PREV - go to the previous title

If you want to repeat the current title from the beginning, briefly press PREV once.

If you want to repeat one of the previous titles, briefly press PREV more than once until the display shows the required track number.

### b. In STOP mode with a CD inserted

You can select the title by pressing PREV and NEXT briefly, once or more than once, until the display shows the required track number.

### 2. Search during PLAY

Keep pressed (for longer than 0.5 second)

During PLAY, keep NEXT for search forwards of PREV for search backwards pressed. The CD is played partially and at high speed, however, the sound is still recognizable.

Release the button as soon as you recognize the required passage; the CD will be played normally from this passage onwards.

If the button is pressed for longer than 6 seconds, the search speed will increase.





### **ELAPSED/REMAINING TIME**

As soon as playback starts, the display shows the corresponding track number and the *elapsed* playing time of that track.

If you want to see the *remaining time of the track,* press the EDIT button once during play: the word REMAIN appears in the display.

If you press EDIT for the second time, you will see the *remaining time of the CD* and the remaining titles.

To return to the normal mode, press EDIT for the third time: the word REMAIN disappears and you will see the track number and the *elapsed* time again.

### **MODE (SCAN / SHUFFLE / REPEAT)**

By pressing the MODE button several times, all play modes will successively appear on the display.

If you selected the function in the STOP mode, you can start the chosen play mode by pressing PLAY.

If you selected the function in the PLAY mode, the chosen play mode will start after about 2 seconds.

MEMORY can be activated with all modes to play the programmed tracks only.

SCAN to play only the first 10 seconds of each title. After the last title, the CD player stops.

If you press PREV or NEXT, the CD player jumps to the previous or next title (the SEARCH function is inoperative.)

If you press PLAY, you leave the SCAN mode and the running title will be played in the normal way.

To leave the SCAN mode, press PLAY or STOP or select another MODE.

SHUFFLE to play the titles of a CD in a random order. After the last title, the CD player stops.

If the word MEMORY is also visible on the display, only the titles stored in the memory will be played in a random order.

To leave the SHUFFLE mode, press STOP or select another MODE.

SHUFFLE REPEAT to repeat the CD continuously in a random order;

If the word MEMORY is also visible on the display, only the titles stored in the memory will be repeated in a random order.

To leave the SHUFFLE REPEAT mode, press STOP or select another MODE.

REPEAT to repeat the CD continuously.

If the word MEMORY is also visible on the display, only the titles stored in the memory will be repeated.

To leave the REPEAT mode, press STOP or select another MODE.

# PROGRAMMING TRACK NUMBERS

### PROGRAMMING TRACK NUMBERS

You may select a number of tracks and store these in the memory in the desired sequence. When playing, you will only hear the stored titles in the selected sequence. A maximum of 20 tracks can be stored in the memory. You may store each track more than once.

Programming can be done in the positions STOP, PLAY, SCAN and SHUFFLE.

#### Programming in the STOP position

- Select the desired title using the buttons PREV and NEXT until the display shows the required track number.
- Store this track by pressing STORE briefly. The word MEMORY appears, indicating that the title has been stored.
- · Select and store all desired titles in this way.
- ullet You can erase the whole memory by pressing STOP  $\Box$ : the character  $\mathcal E$  for CLEAR appears.
- To play your selection, press PLAY >: the word MEMORY indicates that a selection is played.

### Programming during PLAY, SCAN and SHUFFLE

- As soon as you recognize a desired title, press STORE briefly; the word MEM-ORY appears, indicating that the track has been stored.
- The buttons PREV and NEXT can also be used to select the desired title.
- Store all desired titles in this way by pressing STORE.
- You can erase the whole memory by pressing STOP □ twice: the character £ for CLEAR appears.
- To play your selection, first return to STOP and then press PLAY D: the word MEMORY indicates that a selection is played.
- Store all desired titles in the required sequence. You may store each track more than once.
- A maximum of 20 tracks can be stored in the memory. When the memory is full, the word FULL appears.
- When pressing STORE for longer than 1.5 second in the STOP or PLAY mode, the display will show in sequence all the stored track numbers.
- When pressing STORE for longer than 1.5 second in the MEMORY PLAY mode, the display will show the actual title and then in sequence all remaining track numbers that are stored.

### The contents of the memory are also erased:

- by opening the CD cover using the OPEN button;
- if the battery becomes exhausted or if the power supply is interrupted in another way.





#### **EDIT**

The EDIT function is very useful when copying a CD on a cassette. You enter the playing time of the cassette into the CD player. The CD player adds silent passages of 5 seconds between the tracks, and, knowing the playing times of the different tracks, calculates if the next track (in the ADVANCED EDIT mode), or one of the next tracks (in the OPTIMAL EDIT mode) will fit on the cassette side. If it does not fit, the CD player goes to the PAUSE mode.

Preparation

Connect the CD player to the cassette recorder or to the stereo system and adjust the system and/or recorder for recording from the CD player.

· Insert a cassette and remember the playing time.

Programming the EDIT mode

 From the STOP mode, press the EDIT button. The word CD EDIT appears and the characters AJ for ADVANCED EDIT.

Using the buttons PREV and NEXT, you can select OF for OPTIMAL EDIT or return to HJ for ADVANCED EDIT:

 ADVANCED EDIT: the characters Rd for ADVANCED EDIT will appear. As soon as the next track will not fit completely on the cassette side, the CD player goes to the PAUSE mode.

OPTIMAL EDIT: the characters UP for OPTIMAL EDIT will appear. As soon as
the next track will not fit completely on the cassette side, the CD player looks
for another track on the CD which would fit on the remaining tape length. If the
CD player finds such a track, that track will be played (and recorded). If the CD
player does not find such a track, it goes to the PAUSE mode.

• Press the EDIT button again to enter the playing time of the cassette to be recorded. The display shows C 60. Using the buttons PREV and NEXT, you can select other playing times, e.g. C 90, C 100, C 120.

Press the EDIT button again to store the playing time of the cassette.
 You have now finished programming the EDIT mode.

Note that the CD player automatically leaves the EDIT mode and returns to the STANDBY mode 30 seconds after the last command.

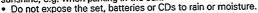
#### Recording

- Start the recording by pressing the RECORD button on the cassette recorder and the PLAY button on the CD player. SIDE A appears in the display.
- If the first cassette side has reached its end and not all tracks have been recorded yet (the CD player is then in the PAUSE mode), reverse the cassette.
- Continue the recording by pressing the RECORD button on the cassette recorder and the PLAY button on the CD player. The remaining tracks will now be recorded. SIDE B appears in the display.
- During recording, only the buttons STOP, CD EDIT and STORE are operative.
- To stop recording, press STOP on the cassette recorder and the CD player.
- By pressing STOP on the CD player, you leave the EDIT mode.

# **MAINTENANCE**

#### MAINTENANCE

 Avoid excessive heat (maximum 50 °C), e.g. from the car heating or from direct sunshine, e.g. when parking in the sun.



Keep the set and the CDs away from sand.

The lens 
 Should never be cleaned.

 The lens may steam up when the set is taken from a cold into a warm environment. Playing a CD is then not possible.
 Do not clean the lens, but let the set acclimatize for a while.

 Always pick up the CD by the edge and put it back in its box immediately after use.

 To remove dirt from a CD, first breathe on the CD and wipe it off in a straight line from centre to edge using a soft, lint-free cloth. The use of cleaning agents may damage the CD.

use of cleaning agents may damage the CD.

The mechanism of the CD player is fitted with self-lubricating bearings and therefore must not be oiled or greased.

 Fingerprints, dust and dirt on the cabinet can be removed using a soft, clean and slightly damp leather cloth. Cleaning agents may damage the cabinet.

• To avoid cracking noises, clean the headphone plug from time to time.

# **USE YOUR HEAD WHEN USING HEADPHONES**

Hearing safety: Do not play your headphones at a high volume. Hearing experts advise that continuous use at high volume can permanently damage hearing.

• Traffic safety: Do not use headphones while driving a vehicle. It may create a traffic hazard and it is illegal in many countries. Even if your headphones are an open-air type designed to let you hear outside sounds, do not turn up the volume so high that you cannot hear what is going on around you.

This product complies with the radio interference requirements of the European Community.







#### Guarantee and Service valid for Australia

The benefits given to the purchaser by this warranty are in addition to all other rights and remedies, which, under the Trade Practices Act or other Commonwealth or State law, the purchaser or owner has in respect of the product.

The Philips product carries the following warranties:

C-series HiFi-systems 12 months, Compact Disc Players: 12 months, Home Audio Systems: 6 months, Clock radios, portable radios, cassette recorders, cassette players and radio recorders: 90 days.

Any defect in materials or workmanship occurring within the specified period from the date of delivery, will be rectified free of charge by the retailer from whom this product was purchased.

Note: Please retain your purchase docket to assist prompt service.

#### Conditions of this warranty

- 1. All claims for warranty service must be made to the retailer from whom this product was purchased. All transport charges incurred in connection with warranty service or replacement will be paid by the purchaser.
- 2. These warranties do not cover batteries and extend only to defects in materials or workmanship occurring under normal use of the product where operated in accordance with our instructions.

Philips Consumer Products Division, Technology Park, Figtree Drive, Australia Centre, Homebush 2140, New South Wales

#### Garantía para México M

Este aparato está fabricado con materiales de alta calidad y ha sido cuidadosamente verificado. Philips, por lo tanto, da a usted una garantía de 12 meses a partir de su fecha de compra.

La garantiá ampara la reposición de las piezas defectuosas debidas a fallas en su montaje o en los materiales, incluyendo la mano de obra necesaria para su reemplazo en nuestras Sucursales o talleres autorizados.

En caso de fallas en su aparato le rogamos se sirva poner en contacto con su distribuidor.

Esta garantía no cubrirá las averías que resulten como consecuencia de una instalación incorrecta del aparato, manifiesto maltrato o uso inadecuado del mismo.

Philips se obliga a reparar y devolver a usted su aparato en un plazo no mavor de 30 días hábiles contados a partir de la fecha de haber ingresado su aparato a uno de nuestros talleres.

Con la presentación de la factura o remisión de su aparato podrá hacer efectiva la garantía.

Si usted tiene alguna duda o pregunta que no le pueda solucionar su distribuidor, por favor ponerse en contacto con:

Oficinas Centrales de Servicio, Av. Coyoacán No. 1051, Col. del Valle, 03100 México, D.F. - 2 5-75-20-22 o 5-75-01-00

#### Guarantee and Service for New Zealand

Thank-you for purchasing this quality Philips product.

Philips New Zealand Ltd guarantees this product against defective components and faulty workmanship for a period of 12 months. Any defect in materials or workmanship occurring within 12 months from the date of purchase subject to the following conditions will be rectified free of charge by the retailer from whom this product was purchased.

#### Conditions

- The product must have been purchased in New Zealand. As proof of purchase, retain the original invoice or cash receipt indicating the date of purchase.
- The guarantee applies only to faults caused by defective components, or faulty workmanship on the part of the manufacturer.
- 3. The guarantee does not cover failures caused by misuse, neglect, normal wear and tear, accidental breakage, use on the incorrect voltage, use contrary to operating instructions, or unauthorised modification to the product or repair by an unauthorised technician.
- 4. Reasonable evidence (in the form of a sales docket or completed guarantee card) must be supplied to indicate that the product was purchased no more than 12 months prior to the date of your claim.
- 5. In the event of a failure, Philips shall be under no liability for any injury, or any loss or damage caused to property or products other than the product under guarantee.

This guarantee does not prejudice your rights under common law and statute, and is in addition to the normal responsibilities of the retailer and Philips.

#### How to claim

Should your Philips product fail within the guarantee period, please return it to the retailer from whom it was purchased. In most cases the retailer will be able to satisfactorily repair or replace the product.

However, should the retailer not be able to conclude the matter satisfactorily, or if you have other difficulties claiming under this guarantee, please contact

